

**Clear Cache (Temporary Internet Browser History) Overview**

This job aid provides information on how to clear cache files or temporary internet browser history on local machines using Google Chrome.

**Note:** If you do not see instructions below for your specific browser layout, search your browser's **Help** menu for **cache**. If unsure of how to access the menu bar, press the **Alt & F** keys on the keyboard to display the menu bar, and proceed with Step 3 below.

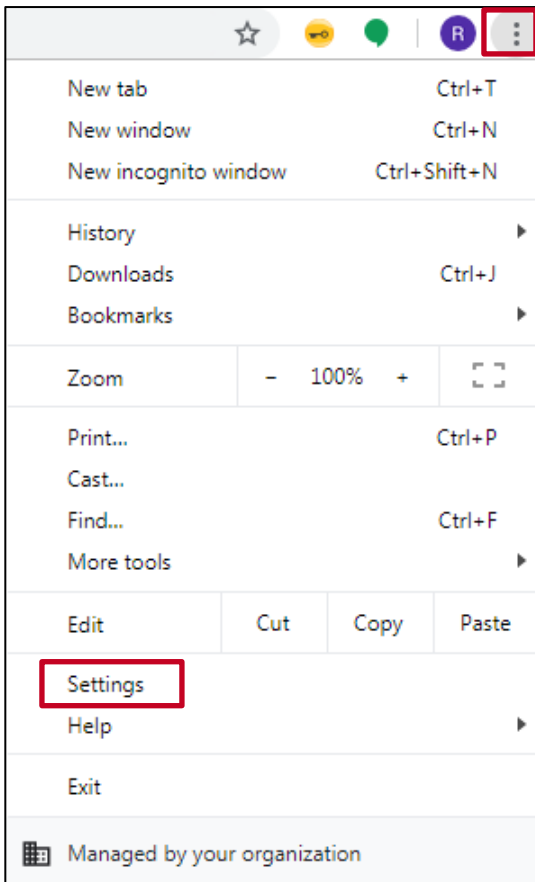
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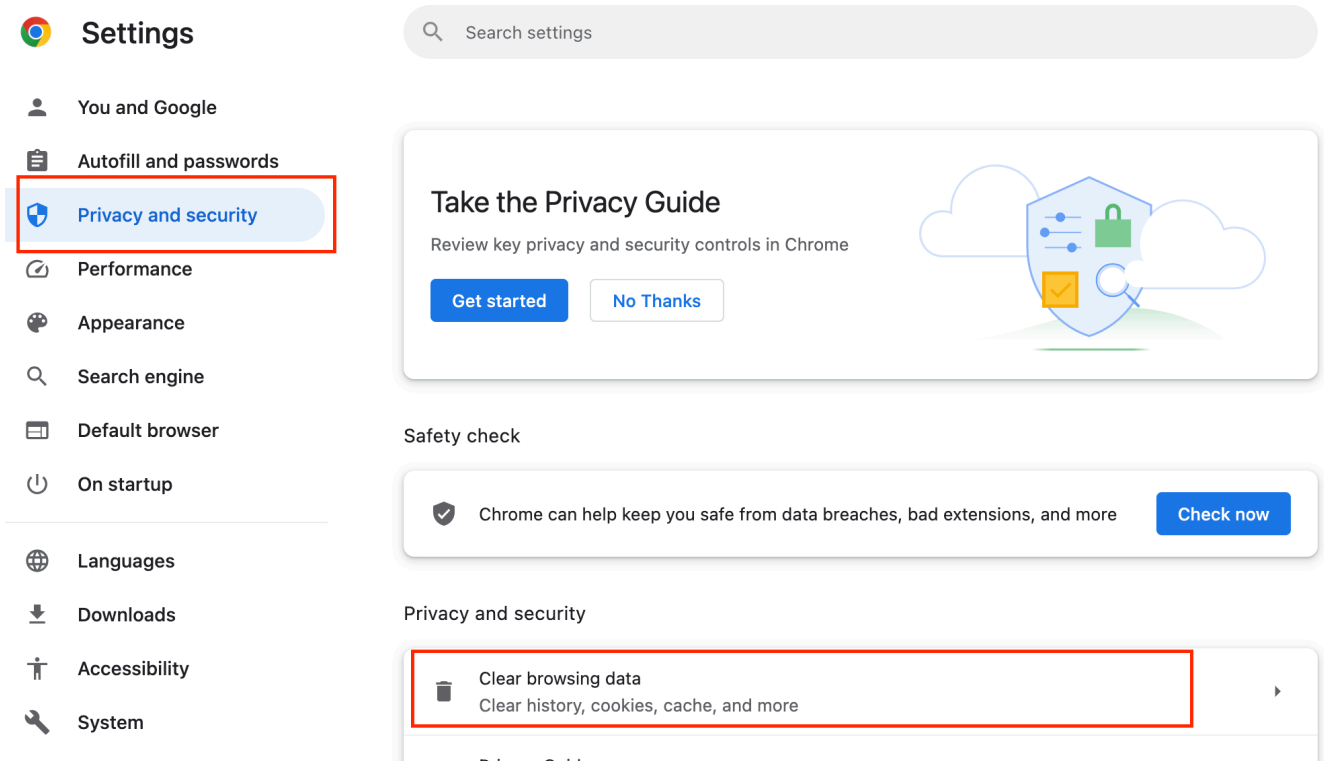
**Clear Cache in Google Chrome**

1. Open **Google Chrome**.

2. On the navigation bar at the top-right of Chrome page, click the  icon.

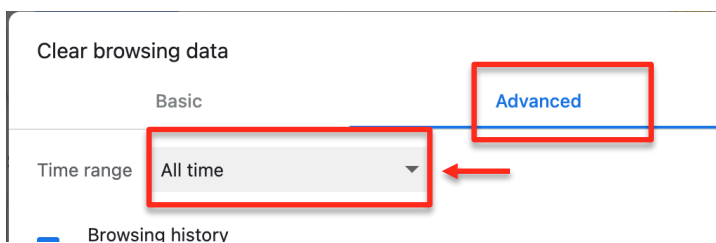


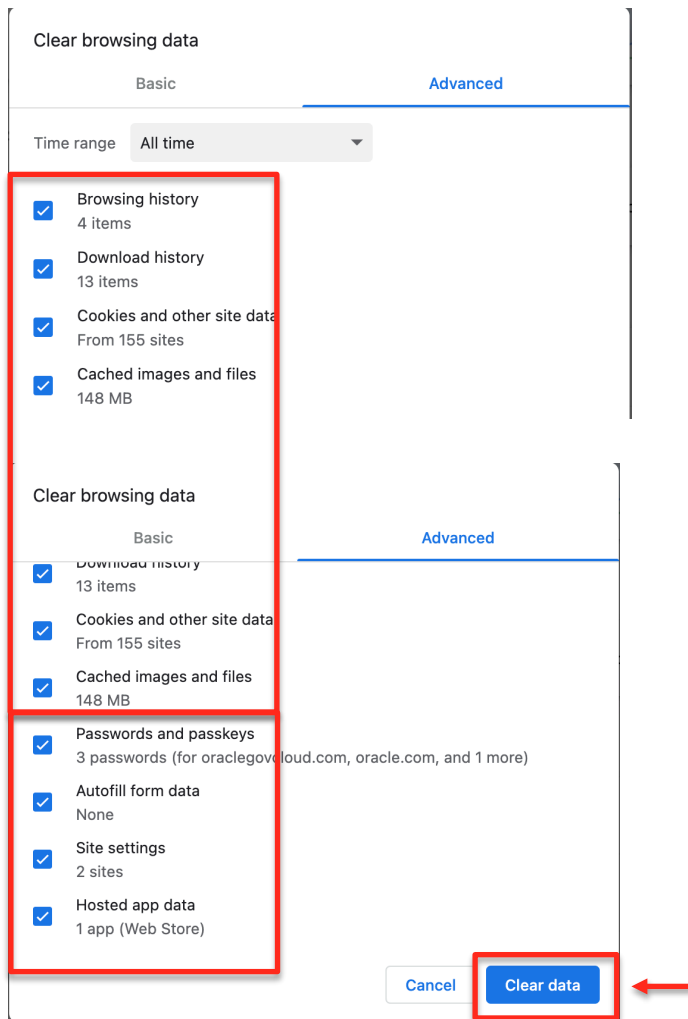
3. Select the **Settings** link.

**SW NAV: How to Clear the Cache in Google Chrome**

Select **Privacy and security** on the left pane then click on **Clear browsing data** on the right side as shown above.

4. On the screen that is now open, click the **Advanced** tab. Then in the **Time range** drop-down, select **All time** from the drop-down as shown above



**SW NAV: How to Clear the Cache in Google Chrome**

Select **ALL** checkboxes shown above.  
Scroll down to make sure all remaining checkboxes are checked.

5. Click the **Clear Data** button.



6. Click the **X** in the upper right hand corner to close the Chrome browser and **close all other open Chrome sessions** and try accessing the intended URL once more.