SW NAV: How to Clear the Cache in Microsoft Edge

Clear Cache (Temporary Internet Browser History) Overview

This job aid provides information on how to clear cache files or temporary internet browser history on local machines using Microsoft Edge.

Note: If you do not see instructions below for your specific browser layout, search your browser's **Help** menu for **cache**. If unsure of how to access the menu bar, press the **Alt & F** keys on the keyboard to display the menu bar, and proceed with Step 2 below.

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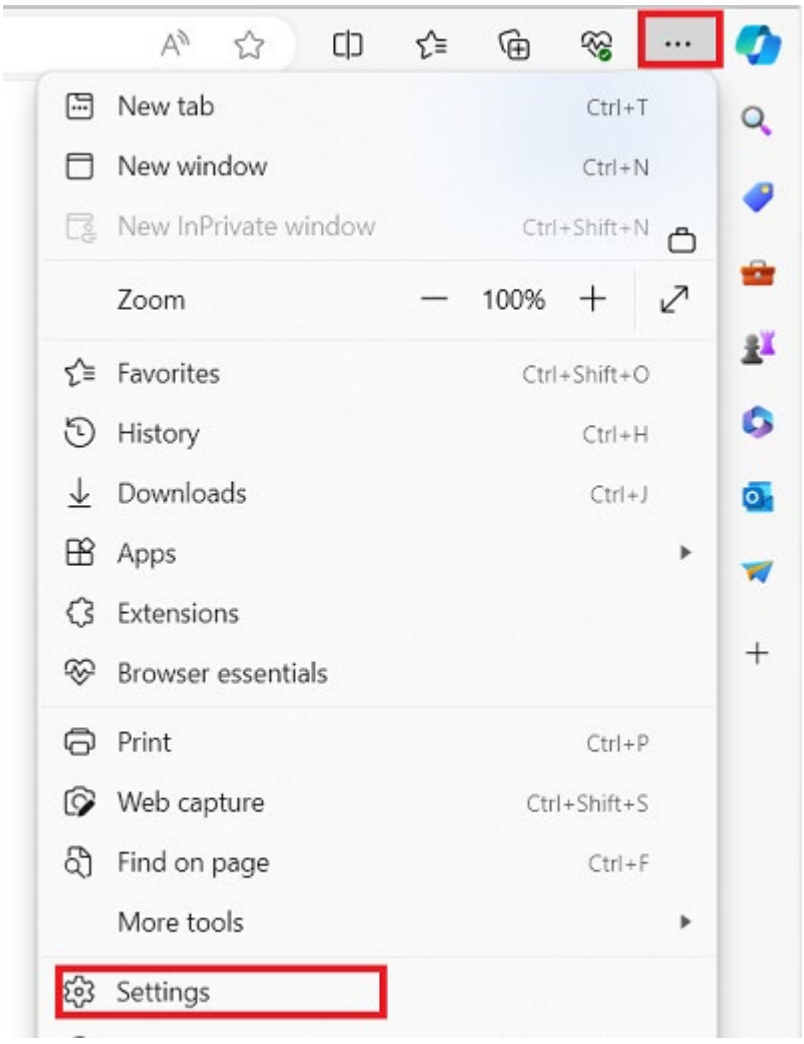
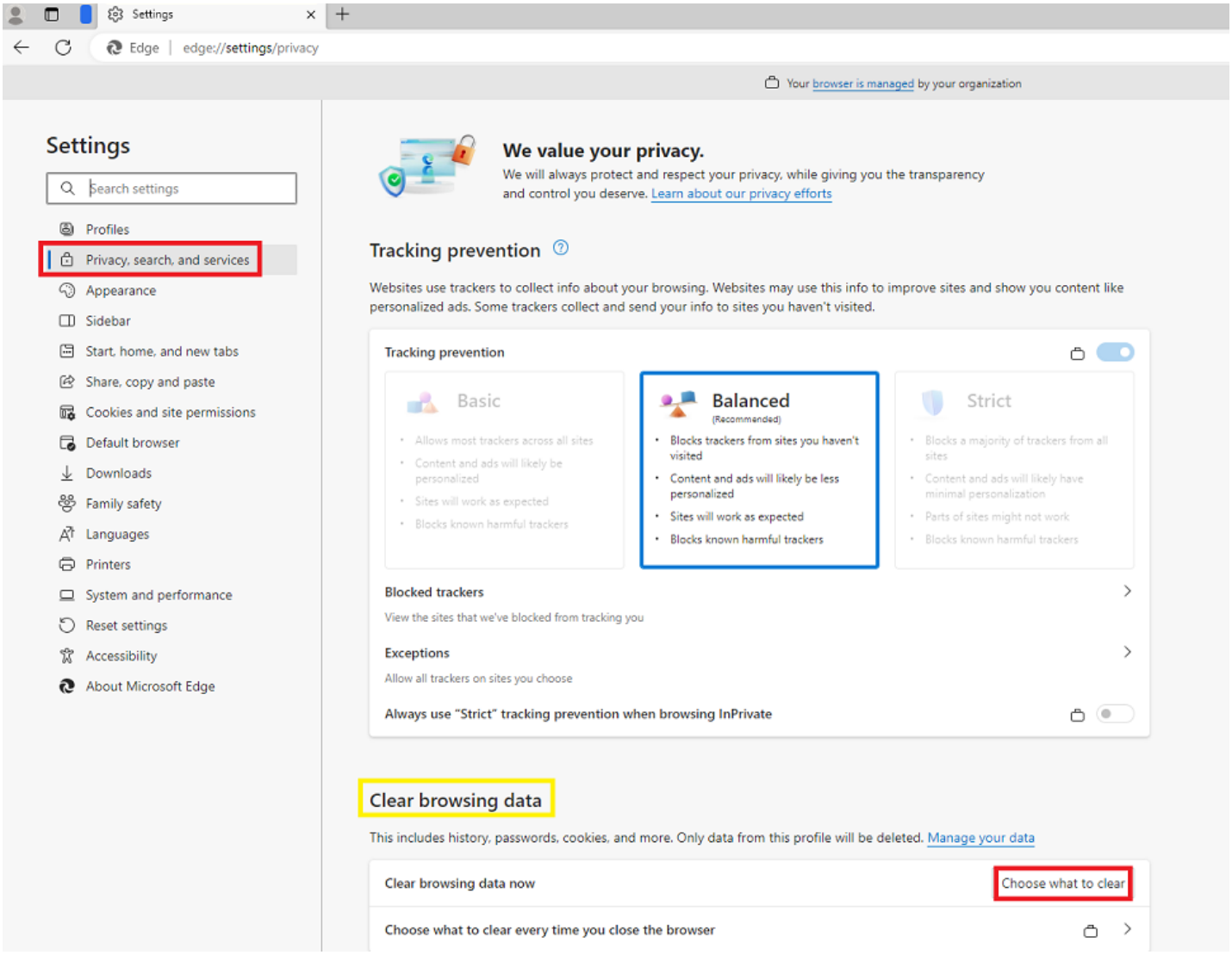
1. Open **Microsoft Edge**.

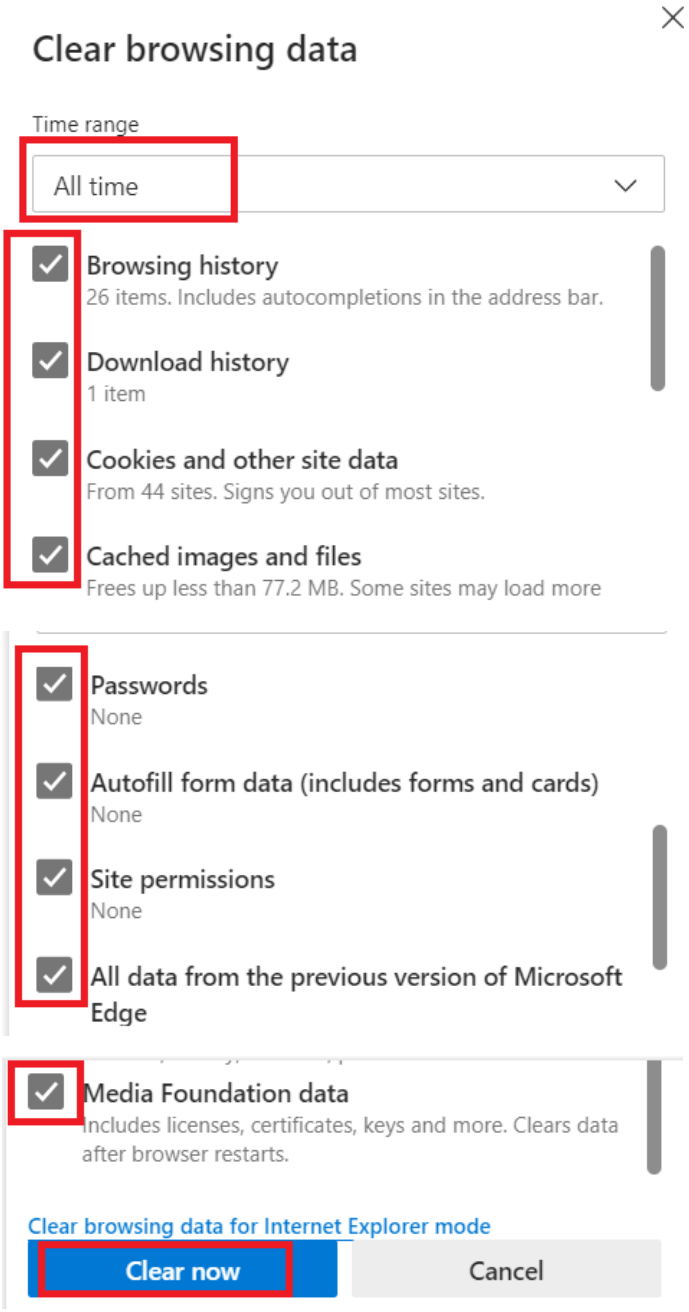
2. In the upper-right corner of the browser, click the ⋮ icon and then click on Settings.



3. Select **'Privacy, search and services'** in the left-hand side and then click on the '**Choose what to clear**' button under the Clear browsing data section.



4. Select Time range 'All time', check below check boxes and click on **Clear now** button.



5. Click the **X** in the upper right-hand corner to close the Edge browser.

6. Close all the other open Edge sessions and then open a new session and access your URL again.